



Prima 4 Firmware Update via Status Monitor

WARNING

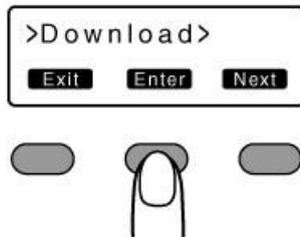
DO NOT DISCONNECT THE POWER SUPPLY AT ANY TIME DURING THE UPDATE PROCESS

ULTRA ID WILL NOT ACCEPT ANY LIABILITY FOR DAMAGE CAUSED BY LOSS OF POWER DURING THE FIRMWARE UPDATE

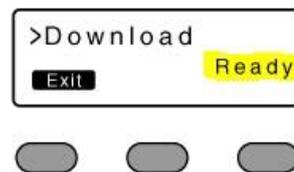
BEFORE YOU BEGIN

- ❑ Download the file: [Prima4_V01-60A_Firmware.zip](#)
Extract the **folder** to your desktop – you will access this later in the process
- ❑ Connect the Prima 4 via **USB** to your computer

ON THE PRINTER



Scroll through the Menu:
ENTER the **Download** option



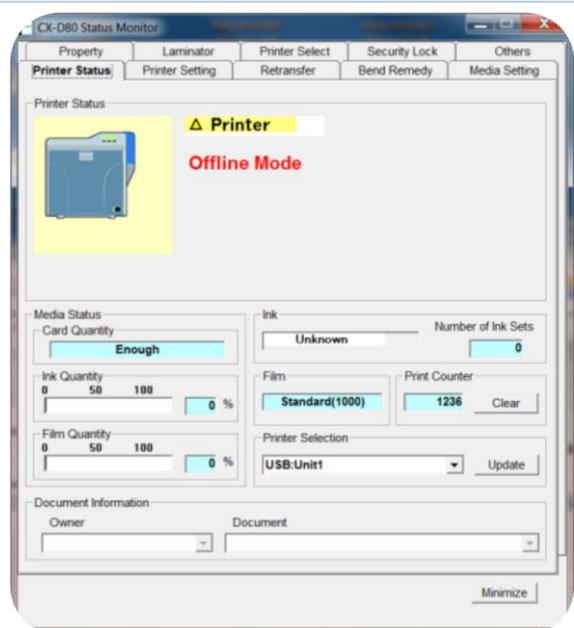
Download Ready
Printer is now ready to accept the firmware files

ON THE PC

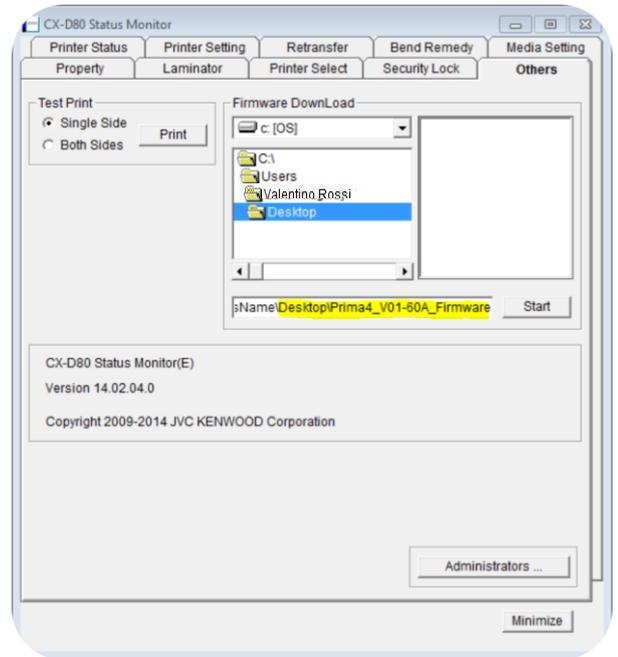
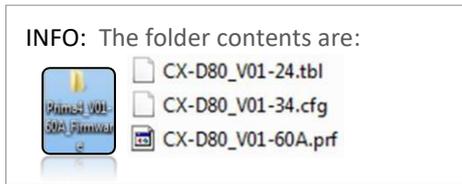
- ❑ **Open Status Monitor**
Advise: Right click and Run as Admin



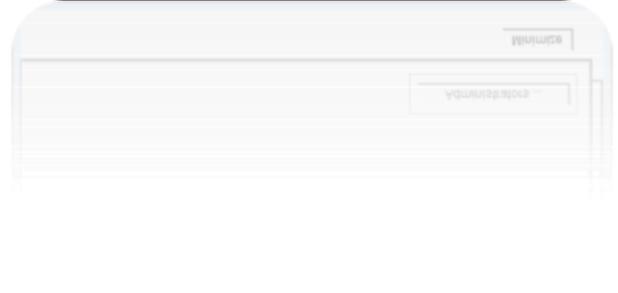
- ❑ Note the Printer Status is: **Offline Mode**
Due to 'Download Mode' selected on printer



- ❑ Select **Others** Tab
- ❑ In the **Firmware Download** section:
 - Browse to your folder on the desktop
-OR-
Paste its path into the field adjacent to START:



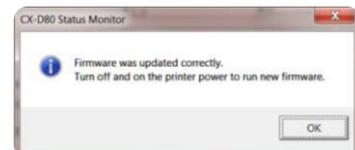
- ❑ Ensure the Path to the folder is correct
- ❑ CLICK: **START**



❑ **DURING THE DOWNLOAD**



❑ **WHEN THE DOWNLOAD IS COMPLETE**



- ❑ Press: **EXIT**
- ❑ Power the printer: **OFF**
- ❑ **When you restart, the Prima 4 will have installed the latest firmware version**